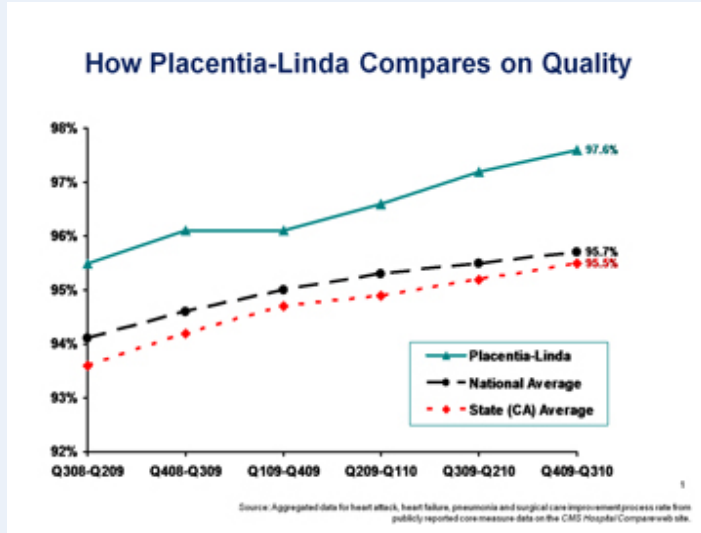




Come for the Quality...Stay for the ServiceSM!

Quality Excellence is the Focus in Everything We Do!



- Rank **above the national average*** for quality measures including: Heart Attack, Heart Failure, Pneumonia and Surgical Care and have received the CHART Certificate of Excellence. *Source: Aggregate improvement processes data from publicly reported core measures data on the CMS Hospital Compare Site
- Placentia-Linda Hospital has been designated an **Aetna Institute of Quality[®] Orthopedic Care Facility** for total joint replacement surgery.
- Recognized by the **American Heart Association/American Stroke Association** with the Get With The GuidelinesSM "Gold Plus" Award in 2011 and the "Gold" Award two years in a row for our performance in treating heart failure patients. We have been featured annually in their U.S. News & World Report "Best Hospitals" advertisement since 2007*. *The care our patients receive is our number one priority. That's why we're proud to be among the hospitals that has been recognized with the "Gold Plus Award" in 2011; Gold Award in 2009 and 2010; Silver Award in 2008; and Bronze Award in 2007. For more information on the program, please visit www.americanheart.org/getwiththeguidelines.
- Blue Cross and Blue Shield of California Blue Distinction Center designation for Knee & Hip Replacement.** A national quality designation given to hospitals demonstrating expertise in delivering better overall outcomes.
- We are a designated a **2011 CIGNA Center of Excellence for Total Knee Replacement and Total Hip Replacement** and have also earned a quality excellence designation for laparoscopic gall bladder removal surgery.
- PL is a 2011 Circle of Excellence Award recipient. Awarded by Tenet Healthcare to those hospitals that have performed at the highest levels in the past year in the areas of quality, service and clinical quality scores.





Modern Appearance



Visit our G.I. Center Web site at www.plhgi.com

Surgical Pavilion / G.I. Center

Our Surgical Pavilion features a dedicated entrance, lobby and registration area for our surgical guests and is also home to our G.I. Center. The modern, comfortable surroundings are similar to a five-star hotel, coupled with some of the most advanced technology available. The quality and customer service excellence you expect is, of course, part of the package. For your convenience and for faster service, our Priority Testing Area offers one location for all of your pre-op testing and nurse consultation services.



Rose Plaza Imaging Center & Anaheim Hills Imaging Center

Rose Plaza Imaging Center offers a full spectrum of imaging services to meet your needs. Features include some of the latest technology in a tranquil, spa-like atmosphere.



- Open High Field MRI
- Open High Field Breast MRI
- CT Scan
- Bone Densitometry
- Digital Mammography
- Stereotactic Biopsy
- Digital X-Ray
- Digital Ultrasound



Rose Plaza - 1-888-PLH-XRAY
Visit www.plhxray.com

Anaheim Hills Imaging Center focuses on the patient experience and making sure each patient is treated with the utmost quality and service excellence. Features of this Center include:

- High Field MRI / MRA
- High Field Breast MRI
- Digital Ultrasound
- Digital X-Ray
- Images on Film, CD, PACS
- STAT/Same-Day Appointments
- 24-Hour Report Turnaround Time
- Evening MRI Appointments

Anaheim Hills - 714-282-8160
Visit www.anaheimhillsmri.com



Emergency Room & Expansion

At PL, we're always ready to provide emergency and urgent care when you need it! A highly qualified staff, an efficient system and a commitment to our community means you can have five-star* healthcare 24 hours a day! On average, our patients have a 30-minute wait before they see a physician.

Visit www.placentialinda.com to see our wait time and to "Hold Your Place Online" with InQuickER. To make our E.R. services even better, construction has begun to expand our E.R. from 11 to 21 bays. **You will also be happy to know that PL's E.R. is ranked #1 for service* within Tenet's 50 hospitals.** *Source: 2010 Internal Tenet patient satisfaction data